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Deputy Chief of Staff



Chef d'état-major adjoint

Canadian Joint Operations Command
Commandement des opérations interarmées du Canada
Ottawa, Ontario, K1A 0K2

1000-2 (CJOC IMO)

25 October 2019

Mr. Kyle Shuster
Account Manager, IT Services
Excel Information Technology Resources
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LETTER OF APPRECIATION
USER EXPERIENCE DEVELOPER FOR CJOC HEADQUARTERS

1. Please accept this letter of appreciation on behalf of the Canadian Joint Operations Command (CJOC) to acknowledge the work which Mr. Kodi Lavergne has completed during his contract from 1 April to 18 October 2019 at CJOC Headquarters, 1600 Star Top road.
2. Mr. Lavergne was hired as the User Experience (UX) Developer by the Information Management (IM) section through the Temporary Help Services (THS) contract vehicle. His main task was to establish a central point of entry to CJOC's multiple SharePoint sites by creating a portal page with an enterprise navigation that provides meaningful and relevant experiences to users. Mr. Lavergne's work results surpassed all our expectations; He created a design which was unique not only to CJOC but the entire Canadian Armed Forces. The portal page included an animated video background, very attractive body content and a mega menu style navigation providing single-click access to information sought by users. Enclosed you can find a copy of this design.
3. Mr. Lavergne's dedication to his work was unprecedented. His personality and character facilitated a seamless integration into the unit and the IM team environment, contributing to the success he brought to CJOC. His work created a ripple effect throughout the CAF and attracted the attention of the Canadian Army, Royal Canadian Navy and other level 1 CAF organisations.

1/3



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4. The contributions made by Mr. Lavergne aided in bringing a positive culture change to the organisation in regards to how information is accessed using CAF web platforms. Allow me to express our most sincere professional and personal thanks to Mr. Lavergne for a job well done.

Kindest Regards,

Timothy M. Baer

Timothy M. Baer
Colonel
CJOC Deputy Chief of Staff

Enclosure: 1



2/3

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